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C K 511 75) *	13	The District at Green Valley Ranch				
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() ()	17	Attorneys for Plaintiff and the Putative Classes				
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Em	18					
	19	CLARK COUNTY, NEVADA				
	20	in Dichi Dinicipi i, on ochan of hersen	Case No.:			
	21	and all others similarly situated,	Dept. No.:			
	22	Plaintiff,	CLASS ACTION COMPLAINT			
	23	vs.	(EXEMPT FROM ARBITRATION PURSUANT TO NAR 5)			
	24	MAXIM HEALTHCARE SERVICES, INC.,	1) Failure to Pay Wages For Intra Workday			
	25	and DOES 1 through 50, inclusive,	Travel in Violation of 608.016, 608.018, 608.140, and the Nev. Const.;			
	26	Defendant(s).				
	27		2) Failure to Reimburse Employer Expenses in Violation of 608.016, 608.018, 608.140,			
			and the Nev. Const.; and			
	28					
		_	1-			
			ON COMPLAINT			
		Case Number: A-20-825	5493-C			

	2 3 4 5 6 7	JURY TRIAL DEMANDED COMES NOW Plaintiff ANDREA BARRETT on behalf of herself and all other similar situated and typical persons and alleges the following: All allegations in the Complaint are based upon information and belief except for the allegations that pertain to the Plaintiff named herein and her counsel. Each allegation in the					
	8 9	Complaint either has evidentiary support or is likely to have evidentiary support after a reasonable opportunity for further investigation and discovery.					
.com	9 10	JURISDICTION AND VENUE					
anlaw	11	1. This Court has original jurisdiction over the state law claims alleged herein. The					
lern	12	Court has original jurisdiction over the state law claims alleged herein because the amount in					
mmm u	13	controversy exceeds \$15,000 and a party seeking to recover unpaid wages has a private right of					
ick.con	14	action pursuant to Article 16 Section 15 of the Nevada Constitution and Nevada Revised Statute					
manbu	15	("NRS") sections 608.020050, and 608.140. See Neville v. Terrible Herbst, Inc., 133 Nev. Adv.					
@thier	16	Op. 95 (Dec. 7, 2017), 406 P.3d 499 (2017).					
il info	17	2. Venue is proper in the Court because one or more of the Defendants named herein					
Ema	18	maintains a principal place of business or otherwise is found in the judicial district and many of					
	19	the acts complained of herein occurred in Clark County, Nevada.					
	20	PARTIES					
	21	3. Plaintiff ANDREA BARRETT is a natural person who is and was a resident of the					
	22	State of Nevada at all relevant times herein. Mrs. Barrett was employed by Defendant as a non-					
	23	exempt hourly employee from on or about April 2018 to October 29, 2020.					
	24	4. Defendant MAXIM HEALTHCARE SERVICES, INC. ("Maxim") is a foreign					
	25	corporation with a principal place of business in Columbia, Maryland, that does business in the					
	26	state of Nevada and maintains a registered agent in this state at 112 North Curry Street, Carson					
	27	City, Nevada 89703. Maxim is an employer under NRS 608.011.					
	28						
		- 2 - CLASS ACTION COMPLAINT					

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5. The identity of DOES 1-50 is unknown at the time and the Complaint will be 2 amended at such time when the identities are known to Plaintiff. Plaintiff is informed and believes 3 that each Defendant sued herein as DOE is responsible in some manner for the acts, omissions, or representations alleged herein and any reference to "Defendant," "Defendants," "Maxim" 4 herein shall mean "Defendants and each of them." 5

FACTUAL ALLEGATIONS

6. Maxim owns and operates home healthcare staffing agencies, travel nurse agencies, medical facility staffing agencies, and government healthcare staffing agencies, throughout the United States and in the state of Nevada.

7. Plaintiff was employed by Maxim as a Personal Care Assistant (PCA) and her pay rate at the date of her termination was \$12.25 per hour. A PCA at Maxim is responsible for proving in-home care assistance to Maxim's clients:

> The Personal Care Assistant provides assistance with activities of daily living and certain "hands on" care such as personal hygiene care, toileting and elimination of waste, assistance with reminders to take medications, transfers, and ambulation. The Personal Care Assistant also provides certain companion tasks such as: accompanying client to appointments, tasks related to the maintenance of a healthy and stable living environment for the client, personal laundry, light housekeeping, and other similar activities of daily living.

19 See https://www.maximhealthcare.com/careers/542777.

20 8. Maxim requires Plaintiff and all other similarly situated in-home healthcare 21 employees to use a mobile application called MaximCare Mobile on the employees' personal 22 mobile device. Via MaximCare Mobile, employees record their in-home activities. Upon 23 arriving at a client residence, Maxim requires its employees to click the "start visit" function on 24 the MaximCare Mobile App. Clicking on "start visit" activates the app, tracks the current GPS 25 location of the employees, and begins to record the employees' time. At the end of the employees' 26 in-home care session, employees then click "end visit" on the MaximCare App. The app then 27 summarizes the activities performed by the in-home caregiver for the client to approve and sign,

requires that the employees sign, and then requires employees to "submit" the information. Upon
 clicking "submit", the employees' time stops recording.

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9. Maxim only compensates its in-home care employees for work activities spent inhome ("In Home Work"). Maxim does not compensate employees for the time spent traveling from one client residences to the next ("Intra Workday Travel"). Maxim's policies of only compensating in-home caregivers for their In Home Work, and not compensating them for their Intra Workday Travel time, are common policies that apply to Plaintiff and all other similarly situated in-home caregivers. Plaintiff alleges that this practice is unlawful under Nevada law, NAC 608.130: "Travel by an employee: (a) Is considered to be time worked by the employee: (1) If the travel is between different work sites during a workday[.]"

10. Furthermore, Plaintiff and all other similarly situated in-home healthcare employees use their own vehicles for the Intra Workday Travel and they are not reimbursed the mileage. During the applicable limitations period alleged in this action, the IRS business mileage reimbursement rate ranged between \$.58 and \$.535 per mile.¹ Likewise, reputable companies that study the cost of owning and operating a motor vehicle and/or reasonable reimbursement rates, including the AAA, have determined that the average cost of owning and operating a vehicle in 2019 ranged between \$.7929 to \$.5331 per mile depending on the number of miles driven.² These figures represent a reasonable approximation of the average cost of owning and operating a vehicle for use in commuting between client residences. Failing to reimburse Plaintiff and all other similarly situated in-home healthcare employees for their vehicle expenses resulting from

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22	¹ The reimbursement rates during the relevant time period are as follows:				
23	2020 \$.575				
24	2019 \$.58				
	2018 \$.545				
25	2017 \$.535				
26	See https://www.irs.gov/tax-professionals/standard-mileage-rates (last visited Oct. 22, 2020).				
27	² See, e.g., <u>https://exchange.aaa.com/wp-content/uploads/2019/09/AAA-Your-Driving-</u>				
28	Costs-2019.pdf (last visited Oct. 22, 2020) (average cost per mile for miles driven less than 10,000				
	per year in 2019 was \$.7929)				
	- 4 -				
	CLASS ACTION COMPLAINT				

THIERMAN BUCK LLP 7287 Lakeside Drive Reno, NV 89511 (775) 284-1500 Fax (775) 703-5027 Email info@thiermanbuck.com www.thiermanlaw.com the Intra Workday Travel means that these employees were required to pay, out of their own
 wages, an employer expense.

11. Plaintiff alleges that Maxim's policies of only compensating employees for the In Home Work, and not compensating employees for the Intra Workday Travel, and failing to reimburse employees for their vehicle expenses resulting from the Intra Workday Travel, are unlawful under Nevada law.

CLASS ACTION ALLEGATIONS

12. Plaintiff realleges and incorporates by this reference all the paragraphs above in this Complaint as though fully set forth herein.

13. Plaintiff brings this action on behalf of herself and the following Class and Subclass of persons:

- A. **Nevada Class**: All persons that provided in-home patient care, including not limited to Patient Care Assistants, that were employed by Defendant at anytime within 3-years from the date of filing the original complaint in this action.
- B. **Continuation Wage Subclass:** All Nevada Class members who are former employees.

14. NRCP Rule 23 Class treatment for all claims alleged in this complaint is appropriate in this case for the following reasons:

A. <u>The Class is Sufficiently Numerous</u>: Upon information and belief,
 Defendant employs, and has employed, hundreds of Nevada Class members within the applicable statute of limitations.

B. <u>Common Questions of Law and Fact Exist</u>: Common questions of law and fact exist and predominate as to Plaintiff and Nevada Class members including, without limitation: (1) Whether Defendant's policy and practice of only paying Plaintiff and members of the Nevada Class for In Home Work and not compensating them for the time spent during their Intra Workday Travel violates Nevada law; (2) Whether Defendant's refusal to reimburse Plaintiff and Nevada Class members their vehicle expenses resulting from the Intra Workday Travel violates Nevada law; (3) Whether Plaintiff and members

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of the Nevada Class are entitled to unpaid minimum, regular, and/or overtime wages as a result of Defendant's pay policies; and (4) Whether Plaintiff and members of the Continuation Wage Subclass may recover 60-days additional wages if Defendant's pay policies are deemed to have violated Nevada's wage laws.

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C. Plaintiff's Claims are Typical to Those of Fellow Class Members: Plaintiff's claims for unpaid wages resulting from Maxim's pay practices and her claim for continuation wages are typical to all other members of the Nevada Class and Continuation Wage Sublcass.

D. Plaintiff is an Adequate Representatives of the Class: Plaintiff will fairly and adequately represent the interests of Class Members because Plaintiff is a member of the Class and Subclass, she has common issues of law and fact with members of the Class and Subclass, and her claims are typical to other Class Members.

13 15. Predominance/Superiority: Common questions predominate and a class action is 14 superior to other available means for the fair and efficient adjudication of this controversy, since individual joinder of all members of the Nevada Class is impractical. Class action treatment will 16 permit a large number of similarly situated persons to prosecute their common claims in a single forum simultaneously, efficiently, and without unnecessary duplication of effort and expense. 18 Furthermore, the expenses and burden of individualized litigation would make it difficult or 19 impossible for individual members of the Nevada Class to redress the wrongs done to them, while 20 an important public interest will be served by addressing the matter as a class action. Individualized litigation would also present the potential for inconsistent or contradictory 22 judgments.

FIRST CAUSE OF ACTION

Failure to Pay Wages For Intra Workday Travel in Violation of NRS 608.016, 608.018, 608.140, and the Nevada Constitution

(On Behalf of Plaintiff and the Nevada Class Against Defendant)

27 16. Plaintiff realleges and incorporates by this reference all the paragraphs above in 28 this Complaint as though fully set forth herein.

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17. NRS 608.140 provides that an employee has a private right of action for unpaid wages: "Whenever a mechanic, artisan, miner, laborer, servant or employee shall have cause to bring suit for wages earned and due according to the terms of his or her employment, and shall establish by decision of the court or verdict of the jury that the amount for which he or she has brought suit is justly due, and that a demand has been made, in writing, at least 5 days before suit was brought, for a sum not to exceed the amount so found due, the court before which the case shall be tried shall allow to the plaintiff a reasonable attorney fee, in addition to the amount found due for wages and penalties, to be taxed as costs of suit." On or about November 12, 2020 Plaintiff made demand for unpaid wages upon Defendant pursuant to NRS 608.140 but satisfactory payment was not received.

18. NRS 608.016 states that "An employer shall pay to the employee wages for each hour the employee works." Hours worked means anytime the employer exercises "control or custody" over an employee. See NRS 608.011 (defining an "employer" as "every person having control or custody . . . of any employee."). Pursuant to the Nevada Administrative Code, hours worked includes "all time worked by the employee at the direction of the employer, including time worked by the employee that is outside the scheduled hours of work of the employee." NAC 608.115(1). "Travel by an employee: (a) Is considered to be time worked by the employee: (1) If the travel is between different work sites during a workday[.]" NAC 608.130.

2019. NRS 608.018(1) provides that "An employer shall pay 1 1/2 times an employee's 21 regular wage rate whenever an employee who receives compensation for employment at a rate 22 less than 1 1/2 times the minimum rate prescribed pursuant to NRS 608.250 works: (a) More than 23 40 hours in any scheduled week of work; or (b) More than 8 hours in any workday unless by 24 mutual agreement the employee works a scheduled 10 hours per day for 4 calendar days within 25 any scheduled week of work."

26 20. Article 15 Section 16 of the Nevada Constitution sets forth the requirements the 27 minimum wage requirements in the State of Nevada and further provides that "[t]he provisions 28 of this section may not be waived by agreement between an individual employee and an employer... An employee claiming violation of this section may bring an action against his or her employer in the courts of this State to enforce the provisions of this section and shall be entitled to all remedies available under the law or in equity appropriate to remedy any violation of this section, including but not limited to back pay, damages, reinstatement or injunctive relief. An employee who prevails in any action to enforce this section shall be awarded his or her reasonable attorney's fees and costs."

21. Nevada law further provides that an employer's obligation to pay wages (minimum, regular, or overtime rate wages, whichever is applicable) shall continue during a meal period unless the employee is granted a full uninterrupted 30-minute meal period. *See* NRS 608.019(1) ("An employer shall not employ an employee for a continuous period of 8 hours without permitting the employee to have a meal period of at least one-half hour. No period of less than 30 minutes interrupts a continuous period of work for the purposes of this subsection.").

22. By failing to compensate Plaintiff and Nevada Class Members for their Intra Workday Travel, Defendant failed to pay Plaintiffs and other members of the Nevada Class wages at the applicable hourly rate (minimum, regular, and/or overtime) for all the compensable hours that they worked.

23. Therefore, Plaintiff demands that she and all other members of the Nevada Classbe paid their wages at the applicable minimum, regular, or overtime rate, for all their IntraWorkday Travel hours together with attorneys' fees, costs, interest, and all other remedies asprovided by law.

SECOND CAUSE OF ACTION

Failure to Reimburse for Employer Expenses in Violation of NRS 608.016, 608.018, 608.140, and the Nevada Constitution

> (On Behalf of Plaintiff and the Nevada Class Against Defendant) Plaintiff realleges and incorporates by this reference all the paragraphs above in

27 || this Complaint as though fully set forth herein.

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- 1 25. NRS 608.140 provides that an employee has a private right of action for unpaid
 2 wages.
- 3 26. 608.016 states that "An employer shall pay to the employee wages for each hour
 4 the employee works."

27. NRS 608.018(1) provides that "An employer shall pay 1 1/2 times an employee's regular wage rate whenever an employee who receives compensation for employment at a rate less than 1 1/2 times the minimum rate prescribed pursuant to NRS 608.250 works: (a) More than 40 hours in any scheduled week of work; or (b) More than 8 hours in any workday unless by mutual agreement the employee works a scheduled 10 hours per day for 4 calendar days within any scheduled week of work."

28. Article 15 Section 16 of the Nevada Constitution sets forth the requirements the minimum wage requirements in the State of Nevada.

29. By failing to reimburse Plaintiff and Nevada Class Members their vehicle expenses during the Intra Workday Travel, Defendant did not pay Plaintiff and all other members of the Nevada Class their full wages due and owing to them free and clear and without discount. As a result of having unlawfully shifted an employer expense to Plaintiff and all other members of the Nevada Class, Defendant has never compensated Plaintiff and other members of the Nevada Class their correct wages owed.

30. Therefore, Plaintiffs demand that they and the members of the Nevada Class be
reimbursed their full wages at the applicable minimum, regular, or overtime rate, hours together
with attorneys' fees, costs, interest, and all other remedies as provided by law.

THIRD CAUSE OF ACTION

Failure to Timely Pay All Wages Due and Owing Upon Termination Pursuant to NRS 608.140 and 608.020-.050

(On Behalf of Plaintiff and the Continuation Wage Subclass Against Defendant)

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27 31. Plaintiff realleges and incorporates by this reference all the paragraphs above in
28 this Complaint as though fully set forth herein.

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32. NRS 608.140 provides that an employee has a private right of action for unpaid 1 2 wages.

33. NRS 608.020 provides that "[w]henever an employer discharges an employee, the wages and compensation earned and unpaid at the time of such discharge shall become due and payable immediately."

34. NRS 608.040(1)(a-b), in relevant part, imposes a penalty on an employer who fails to pay a discharged or quitting employee: "Within 3 days after the wages or compensation of a discharged employee becomes due; or on the day the wages or compensation is due to an employee who resigns or quits, the wages or compensation of the employee continues at the same rate from the day the employee resigned, quit, or was discharged until paid for 30-days, whichever is less."

35. NRS 608.050 grants an "employee lien" to each discharged or laid-off employee for the purpose of collecting the wages or compensation owed to them "in the sum agreed upon in the contract of employment for each day the employer is in default, until the employee is paid in full, without rendering any service therefor; but the employee shall cease to draw such wages or salary 30 days after such default."

36. By failing to pay Plaintiff and the Continuation Wage Subclass members their wages as described above, Defendant has failed to pay the Continuation Wage Subclass Members all their wages due and owing at the time of their separation from employment.

20 37. Despite demand, Defendant willfully refuses and continues to refuse to pay Plaintiff and all Continuation Wage Subclass members their wages that were due and owing upon 21 22 the termination of their employment.

38. Wherefore, Plaintiff demands thirty (30) days wages under NRS 608.140 and 23 24 608.040, and an additional thirty (30) days wages under NRS 608.140 and 608.050, for herself 25 and all Waiting Time Penalty Subclass members during the relevant time period alleged herein together with attorneys' fees, costs, and interest as provided by law. 26

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	1	PRAYER FOR RELIEF				
	2	Wherefore Plaintiff, by herself and on behalf of all Class and Subclass members, pray for				
	3	relief as follows relating to their class action allegations:				
	4	1. For an order certifying the Class and Subclass under Nevada Rule of Civil				
	5	Procedure 23;				
	6	2. For an order appointing Plaintiff as the Representatives of the Class and				
	7	Subclasses and her counsel as Class Counsel;				
	8	3. Damages according to proof for regular rate, minimum wage rate, and/or overtime				
Е	9	rate pay under all the state laws alleged herein for all hours worked during the Intra				
aw.coi	10	Workday Travel throughout the relevant time period alleged herein;				
5027 srmanl:	11	4. Damages according to proof for regular rate, minimum wage rate, and/or overtime				
K LLP ive 1 703-5027 /w.thierma	12	was resulting from all unreimbursed employer related expenses incurred during				
BUCK ide Driv 7 89511 x (775) 2m wwv	13	the Intra Workday Travel throughout the relevant time period alleged herein;				
IERMAN BUCK L 7287 Lakeside Drive Reno, NV 89511 34-1500 Fax (775) 7(manbuck.com www.	14	5. For continuation wages pursuant to NRS 608.140 and 608.040050;				
THIERMAN BUCK LLP 7287 Lakeside Drive Reno, NV 89511 775) 284-1500 Fax (775) 703- @thiermanbuck.com www.thi	 10 11 12 13 14 15 16 17 18 	6. For injunctive relief;				
T) (775) (77	16	7. For declaratory relief;				
ail info	17	8. For interest as provided by law at the maximum legal rate;				
Em	18	9. For reasonable attorneys' fees authorized by statute;				
	19	10. For costs of suit incurred herein;				
	20	11. For pre-judgment and post-judgment interest, as provided by law, and				
	21	12. For such other and further relief as the Court may deem just and proper.				
	22					
	23	DATED: November 25, 2020 THIERMAN BUCK LLP				
	24	/s/ Joshua D. Buck				
	25	Mark R. Thierman Joshua D. Buck				
	26	Leah L. Jones				
	27	Attorneys for Plaintiff				
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