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1 COMJD Christian Gabroy 2 Nev. Bar No. 8805 Kaine Messer 3 Nev. Bar No. 14240 GABROY | MESSER 4 The District at Green Valley Ranch 170 South Green Valley Parkway 5 Suite 280 Henderson, Nevada 89012 6 Tel. (702) 259-7777 (702) 259-7704 Fax. 7 christian@gabroy.com kmesser@gabrov.com 8 Mark R. Thierman 9 Nev. Bar No. 8285 Joshua D. Buck 10 Nev. Bar No. 12187 Leah L. Jones 11 Nev. Bar No. 13161 Joshua R. Hendrickson 12 Nev. Bar No. 12225 THIERMAN BUCK LLP 13 7287 Lakeside Drive Reno, Nevada 89511 14 Tel. (775) 284-1500 Fax. (775) 703-5027 15 mark@thiermanbuck.com iosh@thiermanbuck.com 16 leah@thiermanbuck.com joshh@thiermanbuck.com 17 Attorneys for Plaintiff 18 19 20

Electronically Filed 4/20/2023 8:06 PM Steven D. Grierson CLERK OF THE COURT

CASE NO: A-23-869353-C Department 4

DISTRICT COURT CLARK COUNTY, NEVADA

SHEILA LITTLE, individually and on behalf of all others similarly situated,

Plaintiff,

VS.

WYNN LAS VEGAS, LLC; EMPLOYEE(S)/AGENT(S) DOES 1-10; and ROE CORPORATIONS 11-20, inclusive;

Defendants.

Case No: Dept.:

PLAINTIFF'S COMPLAINT WITH JURY DEMAND

Arbitration Exemption Claimed: Class Action

COLLECTIVE AND CLASS ACTION PURSUANT TO 29 U.S.C. § 216(b) AND NEV. R. CIV. P. 23

PLAINTIFF'S COMPLAINT

Plaintiff Sheila Little for herself and all others similarly situated ("Plaintiff"), alleges

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as follows for her Complaint against Wynn Las Vegas, LLC ("Defendant"):

NATURE OF THE PLAINTIFF'S CLAIMS

- 1. Plaintiff brings this collective and class action Complaint, pursuant to the Fair Labor Standards Act, ("FLSA") 29 U.S.C. §216(b) and Rule 23 of the Nevada Rules of Civil Procedure ("NRCP"), to recover tips unlawfully withheld and misappropriated by Defendant while Plaintiff, and similarly situated employees previously worked at, or are working as slot attendants for Defendant.
- 2. As set forth in detail below, Defendant paid slot attendants an hourly wage. These slot attendants also received gratuities or tips from customers. These slot attendants who received such gratuities and tips will be referenced as "Tipped Employees."
- 3. The Tipped Employees regularly and customarily received gratuities, compensation, and/or monies as "tips" independent of their hourly wages.
- 4. As used herein, the term "tips" means gratuities, compensation, and/or monies received by the Tipped Employees from customers or patrons of Defendant.
- 5. Tips were earned as a regular part of the Tipped Employees providing of services to customers.
- 6. Defendant engaged in unlawful tip pooling, tip sharing arrangements, and management misappropriation of tips taken from the Tipped Employees, which included requiring Tipped Employees to share a percentage or portion of their tips with management.
- 7. As a result of this unlawful mandatory tip pooling and tip confiscation system Defendant wrongfully obtained, and Tipped Employees were wrongfully deprived, of tips given to Tipped Employees by customers and unlawfully taken from them by way of Defendant's unlawful tip pooling and tip transferring policies and practices.
- 8. The actions of Defendant in wrongfully obtaining and depriving Tipped Employees of earned tips has the same net effect as a deduction of the Tipped

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Employee's wages, and amounts to unlawful conversion of Tipped Employees money and property in violation of law.

9. Tipped Employees are entitled to a refund of all tips wrongfully taken from them by Defendant, together with liquidated damages, attorneys' fees and costs.

JURISDICTION AND VENUE

- 10. Plaintiff re-alleges and incorporates by this reference each and every preceding allegation in this Complaint, as if the same were fully set forth herein.
- 11. This Court has jurisdiction over actions arising under the Constitution, laws, or treaties of the United States, including, without limitation, the FLSA, 29 U.S.C. §§201, et seq., as well as implementing regulations of the United States Department of Labor.
- 12. This Court has jurisdiction pursuant to Section 16(b) of the Fair Labor Standards Act, 29 U.S.C. §216(b) which provides that an action based on these provisions "may be maintained against any employer...in any federal or state court of competent jurisdiction by any one or more employees for and on behalf of himself or themselves and other employees similarly situated."
- 13. This Court has jurisdiction over actions under the common law of Nevada for Plaintiff's Claims of Conversion and Unjust Enrichment.
- 14. Venue is proper in this Court because Plaintiff resides in Clark County, has worked for Defendant in Clark County where the acts complained of occurred, and Defendant regularly conducts business in Clark County.
- 15. Plaintiff and members of her class herein demand a jury trial on all issues triable by jury.

PARTIES

- 16. Plaintiff re-alleges and incorporates by this reference each and every preceding allegation in this Complaint, as if the same were fully set forth herein.
- 17. Plaintiff Sheila Little is a citizen of the United States and a resident in the State of Nevada, and at all relevant times was domiciled in Clark County, Nevada.
 - 18. During the time period relevant to this Complaint, Plaintiff Sheila Little was

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employed by Defendant as a slot attendant.

- Plaintiff was subject to the complained-of tip pool and unlawful tip confiscation by management in that a portion of her tips were regularly and routinely and unlawfully withheld by Defendant, and shared with management, as alleged herein.
- 20. Defendant Wynn Las Vegas, LLC is a domestic limited-liability company organized and existing under the laws of the State of Nevada, with its primary place of business in Clark County, Nevada.
- Defendant Wynn Las Vegas, LLC represented to the federal government 21. via Plaintiff's 2022 W-2 that it was Plaintiff's employer.
- 22. During all times relevant to this Complaint, Defendant was doing business in Clark County, Nevada as Wynn Las Vegas.
- 23. DOE DEFENDANTS 1-10, inclusive, are persons and ROE DEFENDANTS 11-20, inclusive, are corporations or business entities (collectively referred to as "DOE/ROE DEFENDANTS"), whose true identities are unknown to Plaintiff at this time. These ROE CORPORATIONS may be parent companies, subsidiary companies, owners, predecessor or successor entities, or business advisors, de facto partners, Plaintiff's employer, or joint venturers of Defendant. Individual DOE DEFENDANTS are persons acting on behalf of or at the direction of any Defendant or who may be officers, employees, or agents of Defendant and/or a ROE CORPORATION or a related business entity. These DOE/ROE DEFENDANTS were Plaintiff's employer(s) and are liable for Plaintiff's damages alleged herein for their unlawful employment actions/omissions. Plaintiff will seek leave to amend this Complaint as soon as the true identities of DOE/ROE DEFENDANTS are revealed to Plaintiff.
- 24. Based on information and belief, at all relevant times, Defendant was the partners, joint ventures, agents, co-conspirators, servants, and employees of each of the other Defendants herein, and were acting at all relevant times within the scope, purpose and authority of said partnership, joint venture, agency, service, employment, and conspiracy, and with the knowledge, consent, permission, acquiescence, and ratification

of their co-defendants.

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- 25. At all times relevant, Defendant(s) were managing employee(s) and agent(s) of Defendants.
- Defendant had custody and/or control over Plaintiff and her employment and 26. was responsible for Plaintiff's labor and employment matters, including policies and procedures regarding or relating to tips earned by the Plaintiff, as well as the Plaintiff's wages, and other related polices.
- Plaintiff does not know the true names or capacities of Defendants sued 27. herein as Does 1-10 or Roe Corporations 11-20 inclusive and will seek leave to amend this Complaint to correctly designate those parties as soon as their correct names and capacities are ascertained.
- 28. Plaintiff and members of her class are informed and believe and thereupon allege that each of said Defendants were in some manner legally responsible for the unlawful actions set forth herein and acting as Plaintiff and members of the class's employer.
- 29. All allegations repeated herein against the Defendant are made with equal force against Roe Corporations.

GENERAL ALLEGATIONS

- Plaintiff re-alleges and incorporates by this reference each and every 30. preceding allegation in this Complaint, as if the same were fully set forth herein.
- 31. At all times relevant to this action, Plaintiff and similarly situated Tipped Employees were required by Defendant to share a percentage or portion of their tips with Slot Leads and Managers.
 - 32. Such Slot Leads were managers employed by Defendant.
 - 33. Such Slot Leads were supervisors employed by Defendant.
 - 34. Slot Leads' primary duties consisted of managing Defendant's enterprise.
- 35. Slot Leads customarily and regularly directed the work of at least two or more other full-time employees or their equivalent.

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- 36. Specifically, Slot Leads would regularly direct, manage, and/or supervise the work of slot attendants during their assigned shift.
- 37. Slot Leads' suggestions and recommendations as to the hiring or firing of employees were given particular weight by Defendant.
- 38. The tip-out amount to Slot Leads ranged typically between five and fifteen percent of the Tipped Employees' pooled tips.
- 39. Defendant through its management personnel retained and utilized a portion of the Tipped Employees' tips for general business purposes, and for their own financial benefit, including the compensation of Slot Leads.
- 40. Retaining tips by Slot Leads for general business purposes or to pay hourly wages of other employees or for the personal aggrandizement of management personnel does not constitute a valid tip sharing or pooling agreement under the Department of Labor's regulations and federal and state law.
- 41. Implementing regulations promulgated by the United States Department of Labor prohibit the creation of any tip pool that violates Section 203(m). See 29 C.F.R. §531.52; §531.54 and §531.55.
- 42. Because Plaintiff and other Tipped Employees were forced, as a condition of their employment with Defendant, to pay or otherwise give a portion or percentage of their tips to Defendant's management personnel and to employees who were not and are not regularly and customarily tipped, Defendant's tip pooling and tip confiscation policy was and is unlawful.
- 43. As a result of Defendant's unlawful tip confiscation and pooling policies, Plaintiff and other similarly situated Tipped Employees were deprived of wages, compensation, gratuities, and/or monies for their services since tips are the property of the employee who earns them and not of management.
- 44. Plaintiff and other similarly situated Tipped Employees are entitled to the actual amount of tips they earned rather than the amount they were left with after implementation of Defendant's mandatory tip pooling and tip confiscation policies and

practices.

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COLLECTIVE ACTION ALLEGATIONS

- 45. Plaintiff re-alleges and incorporates by this reference each and every preceding allegation in this Complaint, as if the same were fully set forth herein.
- 46. Plaintiff brings this action on behalf of herself and all others similarly situated pursuant to the Fair Labor Standards Act, 29 U.S.C. §216(b).
- 47. Individuals similarly situated to Plaintiff include all Tipped Employees working for Defendant at any time during the three years preceding the filing of the Complaint, where a portion of their tips were subject to mandatory pooling and confiscation by the management, executives, and/or supervisors of Defendant.
- 48. Defendant's policies and practices of mandatory tip pooling and payment of a portion of those tips to Defendant was the customary and usual policy and practice of Defendant and applied to all putative collective class members who are or were slot attendants employed by Defendant.
- 49. These similarly situated individuals which pursuant to Plaintiff's information and belief collectively are so numerous that individual joinder is impractical.
- 50. The identities of all putative collective class members are within the knowledge of, and can be ascertained by reference to, Defendant's records.
- 51. Each and every other similarly situated individual employed by Defendant has suffered the same wrongdoing, and the factual and legal basis for the claims of Plaintiff and similarly situated Tipped Employees are similar such that their claims should be heard in one action.
- As provided by the Fair Labor Standards Act Section 16(b), Plaintiff brings 52. her tip pooling claims as a collective action and will seek an order providing that Notice be sent to all putative members of the collective class providing them with notice of the pendency regarding this action and an opportunity to submit a consent to join other similarly situated employees in pursuing the relief sought by this Complaint.

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CLASS ACTION ALLEGATIONS

- 53. Plaintiff re-alleges and incorporates by this reference each and every preceding allegation in this Complaint, as if the same were fully set forth herein.
- Plaintiff also brings claims for Conversion and Unjust Enrichment on behalf 54. of herself and a class of all other similarly situated Tipped Employees, pursuant to common law of Nevada, Nevada state law, and Rule 23 of the Nevada Rules of Civil Procedure.
- The proposed Rule 23 class is defined as all Tipped Employees working 55. for Defendant at any time during the three years preceding the filing of this Complaint, from whom tips were taken and transferred to management personnel and other nontipped personnel, and thus withheld or otherwise confiscated by Defendant from Tipped Employees.
- 56. The members of the Class are so numerous that joinder is impractical and the interests of justice require these claims be litigated on a class basis.
- 57. Plaintiff's claims are typical of the claims of the Class because Defendant confiscated or interfered with tips properly due to Plaintiff and members of their Class.
- 58. Plaintiff, like all putative Class members, has been damaged by Defendant's misconduct in that she has been, and will continue to be, deprived of tips, property and wages by Defendant's unlawful tip pooling and tip confiscation policies.
- 59. The factual basis of Defendant's misconduct is common to all Class members, including Plaintiff, and represents a common thread of an unlawful policy and practice resulting in the similar injuries and damages sustained by all members of the Class.
- 60. There are numerous questions of law and fact common to the Class, and those common questions predominate over any questions affecting only individual Class members.
- 61. Among the questions of law and fact common to the Class are whether Defendant:

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- unlawfully permitted management, supervisors, and/or other (a) employees who do not customarily and regularly receive tips to participate in the mandatory tip pooling and tip confiscation practices;
- improperly interfered with the Class members' tips; (b)
- unlawfully retained portions of the Class members' tips; and, (c)
- (d) implemented and executed unlawful tip policies and practices.
- 62. Plaintiff suffered the harm alleged herein, has no interests antagonistic to the interests of any other Class member, is committed to the vigorous prosecution of this action, and has retained competent and experienced counsel.
- 63. Plaintiff and her counsel are adequate representatives and will fairly and adequately protect the interests of the Class.
- 64. A class action is superior to other available methods for the fair and efficient adjudication of this controversy since the amount of each individual Class member's claim is small relative to the complexity of the litigation.
- Due to the financial resources of Defendant, no Class member could 65. realistically afford to seek legal redress individually for the class claims alleged herein.
- 66. Absent a class action, the Class members will continue to suffer losses, and Defendant's misconduct will proceed without remedy.
- 67. Even if Class members themselves could afford individual litigation, this Court may become immersed in numerous lawsuits with substantially similar facts and legal issues with relatively nominal damages.
- Given the complex legal and factual issues involved, individualized 68. litigation would significantly increase the delay and expense to all parties.
- 69. Individualized litigation would also create the potential for inconsistent or contradictory rulings.
- 70. By contrast, a class action presents far fewer management difficulties, allows claims to be heard which might otherwise go unheard because of the relative

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expense of bringing individual lawsuits, and provides the benefits of adjudication and comprehensive supervision by a single court.

FIRST CLAIM FOR RELIEF 29 U.S.C. §203 et seg., VIOLATION OF THE FAIR LABOR STANDARDS ACT -UNLAWFUL CONFISCATION OF TIPS

- 71. Plaintiff re-alleges and incorporate by this reference each and every preceding allegation in this Complaint, as if the same were fully set forth herein.
 - 72. Plaintiff has consented in writing to become a party plaintiff in this lawsuit.
- 73. Plaintiff's written consent thereto is attached as Exhibit "I" to this Complaint and incorporated herein by this reference.
- At all times relevant to this action, Defendant was Plaintiff's and other similarly situated employees' employer within the meaning of the Fair Labor Standards Act.
- 75. Defendant regularly engaged in interstate commerce and has annual revenues exceeding \$500,000.00 per annum.
- Throughout the three years preceding the filing of Plaintiff's Complaint, 76. Defendant failed to pay Plaintiff and other similarly situated Tipped Employees all earned tips.
- 77. Instead, Defendant applied a mandatory tip pooling and tip confiscation policy as set forth above which deprived Tipped Employees of lawfully earned tips in violation of the Fair Labor Standards Act.
- 78. At all times relevant to this Complaint, Defendant was not entitled to confiscate and misappropriate portions of Plaintiff's and putative class members tips because Defendant was management, was not and is not regularly and customarily tipped, and/or is not direct service providers to customers, and did not lawfully earn a share of said tips.
- 79. By subjecting the Plaintiff and other similarly situated Tipped Employees' to the Defendant's tip pool or tip share, the Defendant unlawfully withheld, deprived, or confiscated tips belonging to the Plaintiff and others similarly situated Tipped Employees.

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- 80. Defendant violated the FLSA to which protections and benefits Plaintiff and those similarly situated were and are entitled and instead maintained a tip pool and tip confiscation policy that is not authorized by and in violation of the Fair Labor Standards Act.
- 81. Defendant violated and continues to violate the provisions of 29 U.S.C. §203(m), et seq.
- 82. Defendant violated and continues to violate the provisions of 29 C.F.R. §531.52 and 531.54, et seq.
- By forcing Plaintiff to give up a percentage or portion of her tips to 83. management and Non-Tipped Employees, Defendant has ignored and violated the provisions of 29 C.F.R. §531.52 and §531.54, and unlawfully deprived Plaintiff of earned employment wages, and/or tips to Plaintiff's individual and collective detriment.
- 84. Defendant's conduct as described herein above was willful and undertaken with the intent and design to deprive Plaintiff and other similarly situated Tipped Employees of their property.
- Plaintiff and other similarly situated Tipped Employees have been 85. damaged by Defendant's conduct in an amount representing the difference between the Tipped Employees earned tips that should have been retained by Plaintiff, and those similarly situated and the amount actually received after the unlawful tip pooling and tip confiscation practices of Defendant were implemented, all in an amount according to proof at trial.
- 86. Plaintiff and other similarly situated Tipped Employees are also entitled to liquidated damages equal to the amount of wages and tips unlawfully withheld by Defendant, together with their reasonable attorneys' fees and costs of suit, pursuant to 29 U.S.C. §216(b).
- 87. Defendant engaged in the aforesaid conduct willfully and with the intent to abuse its authority and economic power over Plaintiff and other similarly situated Tipped Employees by taking advantage of their need for continued employment to force their

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acquiescence to an unlawful tip pooling and tip sharing policy.

88. Defendant's aforesaid conduct was malicious, oppressive, and undertaken in reckless disregard of the rights of Plaintiff and other similarly situated Tipped Employees under the Fair Labor Standards Act. Therefore, Plaintiff and other similarly situated Tipped Employees are entitled to an award of punitive damages in an amount according to proof at trial.

SECOND CLAIM FOR RELIEF CONVERSION

- 89. Plaintiff re-alleges and incorporates by this reference each and every preceding allegation in this Complaint, as if the same were fully set forth herein.
- 90. The tips that customers leave for Plaintiff and the members of the Class are Plaintiff's and the Class members' property.
- 91. Plaintiff and the members of the Class have, and at all relevant times had, ownership rights and the right to possess such tips.
- 92. Defendant retained tips and/or wages/monies belonging to Plaintiff and the Class members as described above, and thereby wrongfully exercised dominion and control over said tips, to the exclusion of the rights of Plaintiff and the members of their Class.
- 93. As a direct and proximate result of Defendant's wrongful exercise of dominion and control over the aforesaid tips, Plaintiff and the members of the Class have suffered damage in an amount according to proof at trial.
- 94. Defendant engaged in the aforesaid conduct willfully and with the intent to abuse its authority and economic power over Plaintiff and other similarly situated Tipped Employees by taking advantage of their need for continued employment to force their acquiescence to an unlawful tip pooling and tip sharing policy.
- 95. Defendant's aforesaid conduct was malicious, oppressive, and undertaken in reckless disregard of the rights of Plaintiff and other similarly situated Tipped Employees under the Fair Labor Standards Act, Code of Federal Regulations, Statutes,

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Common Law, and/or Nevada State law.

96. Therefore, Plaintiff and other similarly situated Tipped Employees are entitled to an award of punitive damages in an amount according to proof at trial.

THIRD CLAIM FOR RELIEF UNJUST ENRICHMENT

- 97. Plaintiff re-alleges and incorporates by this reference each and every preceding allegation in this Complaint, as if the same were fully set forth herein.
- 98. Plaintiff and the members of the NRCP 23 class conferred a benefit upon Defendant, and gave the benefit with Defendant's knowledge, by giving service to Defendant's customers, causing those customers to leave tips for Plaintiff and the members of the NRCP 23 Class.
- 99. Plaintiff and the putative members of the NRCP 23 class conferred a benefit upon Defendant, and gave the benefit with Defendant's knowledge, by creating repeat business and good will for Defendant.
 - 100. Retention of the tips by Defendant is unjust under the circumstances.
- 101. As a direct and proximate result of Defendant's unjust retention of the aforesaid tips, Plaintiff and the putative members of their NRCP 23 Class suffered damage in an amount equating to the amounts unlawfully taken from Plaintiff and the Class and according to proof at trial.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff and all other similarly situated employees pray for judgment against Defendant as follows:

- 1. For damages in excess of \$15,000.00;
- 2. For compensatory damages equal to the full amount of tips unlawfully withheld from Plaintiff and all other similarly situated employees, but according to proof at trial;
- 3. For liquidated damages in a sum equal to compensatory damages, pursuant to 29 U.S.C. §216(b);

1	4.	For return of the amounts unlawfully taken from the tips earned by Plaintiff
2		and all other similarly situated employees;
3	5.	For an award of punitive damages according to proof at trial;
4	6.	For compensatory damages, according to proof at trial;
5	7.	Restitution in an amount according to proof at trial;
6	8.	For an order certifying this action as a collective action pursuant to the Fair
7		Labor Standards Act, 29 U.S.C. §216(b);
8	9.	For an order certifying this action as a class action pursuant to Rule 23 of
9		the Nevada Rules of Civil Procedure;
10	10.	For an order appointing Plaintiff as the Representative of the Class and her
11		counsel as Class Counsel;
12	11.	For prejudgment and post-judgment interest at their respective maximum
13		legal rates;
14	12.	For attorneys' fees and costs to the extent permitted by law, statute
15		contract, or in equity; and,
16	13.	For any other or additional relief that the Court deems to be just and proper
17	DATE	ED: April 20, 2023
18		Respectfully Submitted,
19		Gabroy Messer
20		By: <u>/s/ Christian Gabroy</u> Christian Gabroy
21		(#8805) Kaine Messer
22		(#14240) The District at Green Valley Ranch
23		170 South Green Valley Parkway Suite 280
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Attorneys for Plaintiff

EXHIBIT I

CONSENT TO JOINDER

BY SIGNING BELOW, SUCH INDIVIDUAL CONSENTS TO JOIN THIS CASE AS A PLAINTIFF PURSUANT TO 29 U.S.C. § 216(b).

/s/ Sheila Little

Signature

Sheila Little

Printed Name

April 20, 2023

Date